



Your Prescription Benefit

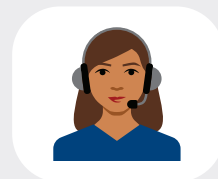
Filling your prescription

You have two convenient ways to fill prescriptions:

- 1. At your local pharmacy.** Getting your prescription filled is easy. Just present your member ID card and prescription to your pharmacist at your local participating retail pharmacy. Your card is accepted at most major pharmacy chains and many independent pharmacies.
- 2. Through mail service pharmacy.** If your doctor has prescribed a drug you're required to take for an extended period of time, you may be able to have a 90-day supply (may vary by plan) delivered directly to your home or location of choice from our mail service pharmacy. This option may save you money on your prescriptions, as well as save you a trip to your local pharmacy. With Meritain Health Pharmacy Solutions (MPS) powered by CVS Caremark® Mail Service, regular delivery is no additional cost.

When it's time to get a refill, you can order online or by phone for the fastest service, day or night.

Specialty Pharmacy



Every year, more people with chronic or genetic conditions are being prescribed specialty or biotech medicines. People taking these drugs often have complex health conditions, such as multiple sclerosis or hemophilia. MPS powered by CVS Caremark offers home delivery of specialty drugs and supplies and provides personalized support to help individuals successfully manage their condition. Talk to your benefit plan sponsor for a list of covered services, visit www.caremark.com or call the toll-free Customer Care number on your member ID card to learn more about our specialty pharmacy.

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About MPS powered by CVS Caremark Mail Service Pharmacy

Our mail service pharmacies are staffed by registered pharmacists who perform the same safety checks as your local pharmacist, including a review of your prescription history. For help getting a prescription started through our mail service pharmacy, please log on to www.caremark.com or call the toll-free Customer Care number printed on your ID card.

Once you've ordered a prescription through our mail service pharmacy, getting refills is even easier. For the fastest service, you can order refills online at www.caremark.com or call Customer Care. You can also use **Caremark.com** to track your prescription orders, learn more about drug side effects and health conditions, find a local pharmacy and explore ways to help you save money on the drugs your doctor has prescribed.



Save money with generic drugs

Using generic drugs is one the best ways to lower your prescription costs. Research shows you can save an average of 30–80 percent in out-of-pocket costs by using a generic drug instead of a brand-name drug.¹ Generic medicines are approved by the U.S. Food and Drug Administration (FDA). FDA approval means a generic medicine has the same safety, quality, strength and effectiveness as its brand-name equivalent. In fact, generic medicines account for 65 percent of all prescriptions dispensed in the United States, yet only 20.5 percent of all generics are available through your local pharmacy and through MPS powered by CVS Caremark Mail Service Pharmacy. Log in to www.caremark.com to compare pricing and coverage or explore ways to save, based on your plan. Ask your doctor if there is a generic available for your prescription or call Customer Care at the toll-free number printed on your ID card.



¹ Generic Pharmaceutical Association website: www.gphaonline.org

Get answers to your prescription drug questions

Log on to www.caremark.com to view your prescription history, check order status, check interactions or ask a pharmacist a question. Our Customer Care representatives are also available seven days a week to answer questions about your prescription order.

MPS powered by CVS Caremark will help...

1. Fill your prescriptions:

- Through our network of more than 65,000 retail pharmacies.
- By delivering your long-term prescriptions directly to you through MPS powered by CVS Caremark Mail Service Pharmacy.

2. Support your safety and health:

- By filling your mail service prescriptions accurately.
- By making sure that the medicines you receive are high quality, safe and what your doctor prescribed.
- By reviewing your prescription history with every prescription we fill to identify and prevent any potential problems such as unintended drug interactions.

3. Save you money:

- By encouraging the use of medically appropriate generic and lower-cost brand drugs.
- By filling your long-term prescriptions through MPS powered by CVS Caremark Mail Service Pharmacy.
- By consulting your doctor when a lower-cost alternative may be appropriate for your prescription.

4. Protect your privacy:

- MPS powered by CVS Caremark employees follow detailed ethical standards and a comprehensive code of conduct regarding your personal health information.
- Our pharmacists follow a professional code of ethics.

Questions? Visit www.caremark.com or call the toll-free Customer Care number listed on your member ID card.

Simple. Transparent. Versatile.

At Meritain Health®, we're creating unrivaled connections.

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